
	<p align="center"><b>SOLICITATION AMENDMENT</b></p> <p>Solicitation Number: <u>RFP YH05-0022</u>          Amendment <b>Number One</b>          Solicitation Due Date: <b><u>October 12, 3:00 PM (MST)</u></b></p>	<p>Healthcare Group of Arizona          701 East Jefferson, MD 5700          Phoenix, Arizona 85034-2215</p> <p>Contract Manager:          Gary L. Callahan          E-mail: <a href="mailto:gcallah@ahcccs.state.az.us">gcallah@ahcccs.state.az.us</a></p>
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A signed copy of this amendment must be returned with the proposal and received by AHCCCSA on or prior to the Solicitation due date and time. This solicitation is amended as follows:

1. Reference Scope of Work, Section 3.1, "General": **ADD** the following requirement: "Supports the ability to import contact information from other software programs. Offerors shall include import requirements, formats, and acceptable file types."
2. Reference Scope of Work, Section 3.2, "Underlying Technology, Architecture and System Requirements"; **CHANGE** the term "system software" to "application software."
3. Reference Scope of Work, Section 3.3, "Reporting & Analytics"; **REPLACE** "Allow for a data warehouse to enable historical analytics" with "Allow for the capability of a data warehouse to enable historical analytics."
4. Reference Scope of Work, Section 3.4, "Marketing"; **ADD** the following: "The application must be capable of interfacing with MS Outlook."
5. Reference Scope of Work, Section 3.5, "Sales"; **REPLACE** "Scheduling of activities with contacts." with "Scheduling of activities with contacts, task lists, calendars, alerts. (These should be self-contained in the application to allow for tracking.)"
6. Reference Scope of Work, Section 3.7, "Integration Capabilities", **REPLACE** Allow for computer telephony integration with Cisco IPCC." with "Allow for computer telephony integration with Cisco IPCC, if capable."
7. Reference Scope of work, Section 3.10, "Optional Components", **ADD** the following "Any test or trial program may be done without Cisco IPCC integration."

Offeror hereby acknowledges receipt and understanding of this Solicitation Amendment.		This Solicitation Amendment is hereby executed this <u>23rd</u> day of <u>September 2004</u> , in Phoenix, Arizona.
Signature	Date	
Typed Name and Title		Michael Veit
		Contracts and Purchasing Administrator
Name of Company		

8. REMOVE AND REPLACE: REMOVE page 9, "Pricing Schedule" and **REPLACE** with the attached "Revised Pricing Schedule."
9. Reference page 20, "Special Instructions to Offerors", Section 4.3, ADD the following:
  - 4.3.4 Offerors should provide a listing, including any additional hardware/software requirements, of the PDA's with which their solution may synchronize.
  - 4.3.5 Provide specifics relative to e-mail transmission requirements and limitations of your offered solution.
  - 4.3.5 Provide specifics relative to data storage requirements and limitations of your offered solution.
10. **CHANGE**: The due date for receipt of proposals has been extended to **Tuesday, October 12, 2004**. The time and place for receipt of proposals remains unchanged.

<b>Revised Pricing Schedule</b>		 701 East Jefferson, MD 5700 Phoenix, Arizona 85034
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**4.0 Pricing Schedule:** Please provide your firm, fixed base price for the following:

4.1 Service Fees:

Service	Price
1. Monthly Hosted Price per User	
2. Monthly e-mail charge	
3. E-mail overage charge	
4. Monthly storage charge	
5. Storage overage charge	
6. Annual maintenance fee for Integration with Cisco IPCC	
<b>Set-up Charges</b>	
1. One time Installation cost	
2. Integration with Cisco IPCC	
3. Training costs	
<b>Optional Charges (for optional components – if exceeds 5 use 2<sup>nd</sup> page)</b>	
1.	
2.	
3.	
4.	
5.	
<b>Other Charges (provide complete details)</b>	
1.	

4.2 HCG reserves the right to evaluate and accept the pricing fees most advantageous to its need.

4.3 In the event HCG exercises its sole option to renew the contract for additional periods, pursuant to the applicable provisions of this document, the fees may be subject to negotiation prior to the effective date of such additional periods.

4.4 **Note any multi-year pricing discount.**